# EDUCATION

Bachelor of Science in Family and Human Services Track: Introduction to Child Life Towson University, Towson, MD

- x Related Coursework Medical Terminology for Human Service Workers | The Hospitalized Child and Family | Adolescent Psychology | Family Life Education Methodology
- x GPA: 3.4, Dean s List (Spring 20XX and Fall 20XX)

## CHILD DEVELOPMENT EXPERIENCE

Child Life Internship

The Johns Hopkins Children s Center, Baltimore, MD

- x Planned and implemented developmentally stimulating activities for 5-16-year-old patients
- x Used emotion-focused, social support, and religious coping strategies to help patients through procedures
- x Conducted therapeutic play interventions within 5-person groups and individually to provide emotional support, medical education, and encourage the expression of feelings
- x Offered support, referrals, and resources for families
- x Trained 10 case work volunteers and coordinated schedules and assignments

## Practicum Teacher

University of Maryland Baltimore County, Child Development Lab, Baltimore, MD

- x Served as Infant/Toddler Head Teacher and Assistant Teacher
- x Created and maintained learning centers throughout the classroom
- x Documented child development, maintaining communication between the lab and the family

# Child Life Volunteer

Howard County General Hospital, Columbia, MD

- x Deliver emotional and physical support to children ages 3 and older prior to and after invasive medical procedures
- x Developed fun and educational activities intended to divert attention from hospital daily life
- x Supported child life specialists as needed with complicated patient concerns (suicidal thoughts, uncooperative family members, financial issues)

# WORK EXPERIENCE

#### Server

Nacho Mama s, Towson, MD

- x Provide an exceptional dining experience for customers during high volume periods
- x Professionally address customer complaints or concerns within 2.5- minute window
- x Train 6 new waitstaff regarding company policies and procedures

# LEADERSHIP & PROFESSIONAL ASSOCIATIONS

# Child Life Club, Secretary

X Coordinate weekly meetings to discuss new research and findings in Child Development fields

1/20XX-5/20XX

#### 9/20XX-5/20XX

## 5/20XX-Present

8/20XX-5/20XX

5/20XX-8/20XX

12/20XX